What is the Advantage in Oak Hammock Advantage?

What Oak Hammock Advantage <u>can</u> do for you:

1.   Pre-register Oak Hammock Residents into UFHealth/Shands network of Hospitals and Clinics.
   a. Establish or confirm your personal electronic medical record number (known as one's EPIC patient number) used to coordinate your care throughout the UFHealth/Shands network and
   b. Tag your electronic medical record as belonging to an Oak Hammock Resident and
   c. Notify UF/Health/Oak Hammock liaison of your admittance to Shands or your presence in the emergency department.

2.   Provide one direct phone number (**352-265-7046**) to schedule the earliest available medical appointments, regardless of specialty. Phone is answered during regular clinic hours.

3.   When admitted to UFHealth/Shands Hospital, you may request the first available private room. (Medical condition severity, however, is the first consideration for assignment to a private room.)

What Oak Hammock Advantage <u>cannot</u> do for you:

1. Expedite the wait time in the Emergency Room/Emergency Department.
2. Influence whether you as an Oak Hammock Resident are admitted to UFHealth/Shands Hospitals or remain on observation.

How do I confirm that I am an Oak Hammock Advantage member?

<u>Any</u> clerk with access to EPIC within the UFHealth/Shands/Physician's network can verify your membership in Oak Hammock Advantage.

<u>Final reminders:</u>

Care in the emergency department at UFHealth is not the same as admission to UFHealth/Shands hospital. Always ask the nurse if you are unsure of your admission status.

You may notify Oak Hammock directly of your emergency status by calling or leaving a message at **352-339-4794**.